

**INDUSTRY** 

LOCATION

**Software** 

U.S.

Our client is a renowned multinational software company focused on creative and multimedia products.

## Challenge

Like many software companies, this multinational corporation needed to ensure the products and services they deliver to market are secure for their customers and community. Security is at the forefront of their priorities. Building and maintaining a strong security culture and a comprehensive training program are critical for their goals and to stay competitive.

Previously, they had developed an internal, progressive training program for their employees, but had found it challenging to keep their training content up-to-date. They had received some negative feedback from their people regarding outdated content. In addition, they could not assess the progress of their employees' training and were unclear which courses or modules were completed.

They knew it was essential for their employees to be knowledgeable in current security best practices, so they decided to upgrade their learning program to address their challenges. The aim was to provide more advanced training for their technical staff with the goal of developing better security awareness.

They needed a flexible, enterprise solution that would cover both security fundamentals as well as role-based learning. The solution would need to be compatible with their existing Learning Management System (LMS), and employees should be able to take self-guided learning based on their personal level of expertise and areas of interest.

Rather than building a new training program, they realized they needed a partner that understood their needs, could complement their existing program, and had expertise in secure coding training.

"Our goal is to improve the security of our products and services ensuring the safety of our customers and community. We've partnered with Security Compass to help us achieve that goal."

— Security Business Operations Leader

## **Solution**

They connected with Security Compass as they already had an existing relationship with us since 2011. After learning more about our e-learning service offerings and the flexibility of our enterprise solution, they were impressed by the breadth and depth of our training content, the capability to customize learning paths, and the option to obtain (ISC)<sup>2</sup> certification for their learners.

After careful evaluation, they selected us as their training partner because of our expertise in software security, alignment with industry best practices, and the fact that we were a collaborative partner. Since entering into a partnership with us, they have witnessed many benefits by upgrading their software security training program.



Increased employee engagement: They have experienced greater participation rates and received positive feedback from their employees. Their training is now more customized with learning tracks based on job role and skill set, resulting in a training experience that is more relevant and more personalized. The SSP suites (ISC)<sup>2</sup> certification is also a major incentive for their technical experts.



**Flexibility:** The e-learning solution is compatible with their current training program and LMS, allowing for an easy import of the training content for a seamless user experience. It also allows learners to proceed directly to the quiz section of modules, enabling them to focus on content they have not already mastered.



**Improved security posture:** The depth and breadth of the training content helped build expertise in current security best practices among employees. They are confident in our dedicated research team's expertise and capability to keep the training content relevant and up-to-date. Our security awareness and content proved to be a better option as compared to building and maintaining their training program in-house.



**Time savings:** They reduced the number of hours an average learner spent on training from 21 hours to 8-12 hours. The feature to bypass modules as per expertise and move directly to the exam section significantly contributed to these time savings. Also, by leveraging our training content, rather than building and maintaining their own, it allowed the company to focus on other importance areas.



**Better reporting:** They are now able to track training progress, course completion and grades of their learners better than before. This provides managers with improved visibility and reporting, allowing for the overall better management of their program.

Our client knows it is essential for their employees to remain on top of secure coding best practices and build a security culture to ensure their products are safe for their customers and community. They are finding great success in partnering with us to upgrade their software security training program, so that it is not only focused on their company, but also aligns with the industry best practices and standards.

Broadening the security knowledge of their employees with up-to-date content also positions our client as a responsible organization that leads by practicing secure development.

For more information on Security Compass training solutions, visit us at <a href="https://www.securitycompass.com/training/enterprise">https://www.securitycompass.com/training/enterprise</a>

Security Compass enables organizations to proactively manage cybersecurity risk without slowing down their business through balanced development automation.

## Growth & Impact

- Improved Security Culture
- ~50% Average Individual Time Savings
- Reduced Security Risk
- Enhanced Employee Productivity
- Brand Equity Management

